



Idaho Public Utilities Commission

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Brad Little, Governor

Edward Lodge, President

John R. Hammond, Jr., Commissioner

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Case No. FLS-W-24-02

Order No. 36745

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NEWS RELEASE: Commission issues decision on utility's application to change the rates it charges to provide water service to eastern Idaho customers.

BOISE (Sept. 2, 2025) – The Idaho Public Utilities Commission has issued a decision on an application submitted by Falls Water to change the rates it charges to provide water service to customers.

The utility serves approximately 6,833 residential and commercial customers northeast of Idaho Falls in Bonneville County. The utility consists of the Falls Water, Taylor Mountain and Morning View systems. Under the rate structure approved by the commission on Aug. 29, 2025, customers in the Falls Water and Taylor Mountain systems will have a monthly base charge of between \$24.65 and \$411.00 based upon meter size, while customers in the Morning View system will have a monthly base charge of between \$24.65 and \$34.75 based on meter size. The monthly charge includes a certain number of gallons customers can consume based on their meter size, ranging from 6,000 to 21,000 gallons. After the allotted number of gallons is consumed, rates will increase based on additional amounts used.

Falls Water also was given approval to increase the charge to hook up new customers with the exception of those who will be using a 1-inch meter. The hookup charge rates will be between \$525 and \$1,450 to connect customers, based on meter size.

The utility stated the change in rates was needed to recover the increasing cost of operations and maintenance, system improvements and replacing aging infrastructure.

Additional information is available at: puc.idaho.gov/case/Details/7423.